

Considerate Constructors Scheme

Monitor's Site Report



Project name	Wolverham Primary and Nursery School				
Contractor name	Eric Wright Construction Ltd				
Onsite contact(s)	Graham Croft				
Site ID number	82874	Visit no.	1	Visit date	11/11/2014

Site description, context and location

3no.new build extensions together with an internal upgrade and refurbishment of the existing school building. School has been occupied for the duration of the works. Located in a residential area just outside the centre of Ellesmere Port.

Checklist section	Category score		Score descriptor
1. Care about Appearance	8	/10	1 Gross Failure 2 Failure 3 Major non compliance 4 Minor non compliance 5 Compliance 6 Good 7 Very Good 8 Excellent 9 Exceptional 10 Innovative
2. Respect the Community	7	/10	
3. Protect the Environment	7	/10	
4. Secure everyone's Safety	7	/10	
5. Value their Workforce	7	/10	
Total score	36	/50	

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

Many thanks to Graham and Phillip for the visit.

Excellent first impression on arriving with neat signage and hoardings evident. Internally the site compound including welfare and offices was also very tidy and organised. Work areas very tidy with material segregation. Workforce appearance and behaviour excellent.

Very good liaison with the school and nearby residents. Updates have been regular and disruption kept to a minimum.

Programmes adjusted to suit the needs of the school. Local labour and suppliers promoted. School talks and advance staff tours have been carried out.

Environmental topics have been fully considered. Recycling and energy use also promoted well with some results displayed. Sustainable sources used. Very good waste management with 100% recycling.

Safety procedures have also been carried out to a high standard with regular auditing. Inductions site specific, extensive and include CCS. Very good segregation with the school. The noticeboards display a good variety of alerts, bulletins and posters on safety critical information.

The consideration and care for the workforce has also been very good with clean adequate facilities. Training important and available to all. Feedback also promoted from the workforce and public.

Very good overall compliance with the Scheme's Code of Considerate Practice, well done.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

Monitor name	Peter Davies BSc (Hons) MICE
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Monitor's Site Report - Detailed summary of findings



Project name	Wolverham Primary and Nursery School		
Site ID number	82874	Visit no.	1
		Visit date	11/11/2014

1. Care about Appearance	8	/10
<p>The first impression on arriving to the compound off the highway was excellent with neat signage and hoardings installed. The office/welfare area was also very well presented within its own hoardings. The cabins were in very good condition and very tidy on the day. Signage and noticeboards also very well presented. The skip area was also tidy with cover available. Existing highways and footways clean, manual cleaning and road sweepers have been used when required. Site areas were very tidy, well maintained and organised. Existing school features protected. Materials stacked neatly on site and lockable containers also available for use. Waste bins in the mess areas. Daily tidying up carried out by the ops within the compound, at the work areas, and adjacent to the public footway and road. Workforce very well presented with company logos. No graffiti nor vandalism evident. No smoking on site or within the compound area, at induction a designated area away from the school advised, mainly out of view from the public and school. Branding externally on the signage and PPE.</p>		
2. Respect the Community	7	/10
<p>Newsletters have been issued to the immediate neighbours. Updates also given verbally and disruptive events notified in advance, some external information displayed for the public. Very good liaison with the school and potentially disruptive activities have been carried out during half term or at week-ends when the school is not operational. Parking for the workforce has been arranged adjacent to the site on the side road. Deliveries arranged for off peak school times and managed by banksman using a back entrance to the school. Some smaller deliveries use the main school entrance. Local businesses and suppliers have been promoted. Very good CCS banner and posters displayed, posters should be updated with Graham's name and contact number. Compliments and complaints company procedure in place, verbal compliments to be considered and logged. CCS promoted to the workforce through inductions. Carried out talks with the pupils and organised staff tours. Provided surplus materials to the neighbours. General assistance for the school. Contact numbers displayed.</p>		
3. Protect the Environment	7	/10
<p>Environmental plan in place and policy statement displayed. Pre-start site investigation report. Aspects and impacts report. Waste avoided where possible, recycled and reduced as part of the company procedures. SWMP in place. General skip used and previously some segregation at source, recycling information received monthly and currently 100%. Environmental KPI's. No lighting affecting the public. Fuelling points within the site. Bunded bowser for fuelling, drip trays used and spill kits available. Environmental toolbox talks have been carried out. Some alerts/bulletins displayed on noticeboards. Vehicle share. Fuel use checked, water and electric usage monitored, results displayed internally. Sustainable sources used and promoted. Noise and dust monitoring carried out with meter readings taken. Local suppliers and labour promoted where possible. Carbon footprint measurement assessed, a breakdown or explanation to the workforce may be useful, some results have been displayed. Evidence of public awareness of the site's environmental targets/topics not immediately obvious.</p>		
4. Secure everyone's Safety	7	/10
<p>CPH&S Plan available and policy statement displayed. Very good pedestrian access into the site areas and compound. Lockable access gates. Perimeter fencing protects the public and school. First aiders on site identified at induction and have ID. A&E details advised at induction with details and route map displayed. TM plan displayed. Site secured for out of work hours, school CCTV also available. Contact numbers displayed for assistance. Very good segregation with the school. Workforce consultations. Training important and available for all. Site specific induction. Risk assessments and method statements approved prior to commencing operations. Internal and external auditing carried out regularly. Hazards have been identified, board display not obvious on the day. Emergency procedures in place, muster point advised and checks carried out. Accidents and positive interventions recorded, none to date. Permits to work. Safety topics, alerts, bulletins and posters displayed, maybe separate safety board could assist internally. Very good safety culture.</p>		
5. Value their Workforce	7	/10
<p>A fair, respectful and non discriminatory management approach. Training needs have been identified for the workforce. Toolbox talks carried out on current activities. Health and wellbeing for the workforce an important feature, occupational health risks identified. No drugs nor alcohol policy enforced. Adequate welfare has been provided for the workforce which includes mess room, drying room, male/female toilets, provision for the disadvantaged may be considered. Re-stocking carried out when required. Competencies and skills recorded at induction and CSCS cards or equivalent registered, 100%. Apprentices have been utilised and promoted by the company. Promotion of the scheme has been considered. Very good open door policy and workforce involvement, questionnaires/suggestions also available, maybe an intermediate questionnaire to the public/school for feedback.</p>		

Overall score	36	/50
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*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*